

# Victor Yang

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## Summary

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Experienced professional with expertise in Information Technology (IT) and Gender Media Studies. Strong background in IT support, Web development, Game Design, and academic knowledge of gender studies. Skilled in Javascript, HTML5, and Strategic Leadership, I bring a unique perspective to technology and gender issues. Seeking opportunities to apply my diverse skill set in roles that blend IT and gender media studies.

## Experience

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### **Tiger Sugar | NJ, Edison**

#### **Barista/Barista Trainer | 05/2022 - 04/2024**

- Work collaboratively with fellow team members to maintain a positive and productive work environment, supporting one another to achieve shared goals and deliver excellence in every aspect of the Tiger Sugar experience.
- Address customer inquiries and concerns with professionalism and efficiency, demonstrating strong problem-solving skills to ensure that every customer leaves satisfied.
- Provide strategic direction in beverage preparation processes, ensuring alignment with Tiger Sugar's quality standards and brand identity, while also identifying opportunities for innovation and improvement.

### **Princetel | NJ, Hamilton Township**

#### **Internship Student | 06/2021 - 08/2021**

- Worked closely with the engineering team to assist in the development and enhancement of fiber rotary joint products. Contributed to product testing, quality assurance, and documentation processes to ensure the delivery of high-quality products that meet customer needs.
- Collaborated with colleagues from different departments to support company-wide initiatives and projects. Participated in cross-functional teams to address business challenges, share knowledge and expertise, and drive innovation and continuous improvement efforts.

## Skills

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Strategic Leadership, Bilingual, Customer service, JAVA, Html5, Python

## Education

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### **Rutgers University New Brunswick | New Brunswick, NJ**

#### **Information Technology and Informatics | 08/2024**

- Developed a comprehensive portfolio showcasing academic projects, professional experiences, and extracurricular activities. The portfolio included detailed project descriptions, visual representations, and reflections on the learning outcomes and challenges encountered.
- Conducted usability testing and accessibility audits on a university website to identify and address usability issues and accessibility barriers.
- Completed courses in Web Design, Advanced Web Design

## Languages

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English, Chinese